



General Assembly

January Session, 2013

***Proposed Bill No. 315***

LCO No. 1823

Referred to Committee on ENERGY AND TECHNOLOGY

Introduced by:  
SEN. BOUCHER, 26<sup>th</sup> Dist.

***AN ACT CONCERNING COMMUNICATION BETWEEN PUBLIC  
SERVICE COMPANIES AND CUSTOMERS.***

Be it enacted by the Senate and House of Representatives in General  
Assembly convened:

- 1 That the general statute be amended to require each public service
- 2 company to (1) develop a communication plan with customers of such
- 3 company, including, but not limited to, communication in an
- 4 emergency, and (2) submit such plan to the Public Utilities Regulatory
- 5 Authority and to the joint standing committee of the General
- 6 Assembly having cognizance of matters relating to energy.

***Statement of Purpose:***

To foster better communication between utility companies and  
customers.